

APPENDIX D
to the
Wisconsin Works (W-2) and Related Programs Contract
for the period January 1, 2002 through December 31, 2003
between
the State of Wisconsin Department of Workforce Development
and
«Field1»

MODELS FOR W-2 SERVICE DELIVERY WITHIN THE JOB CENTER SYSTEM

The Job Center System is the primary vehicle for the delivery of employment and training programs, including W-2 and related programs. The Local Collaborative Planning Team (LCPT), through the Core Coordination Document (CCD) planning process, designates Job Center sites and affiliated Other Service Sites. It is the State's goal to move W-2 services delivery to Models A and B (See below.)

There are several categories of W-2 services that are suited for delivery through the Job Center System. These basic services include providing resource information and referral to interested individuals; conducting program intake and eligibility determinations; assessing program participant skills and service needs; conducting job search and job readiness activities; providing case management; coordinating support services such as child care and transportation; and providing employer relations activities.

Other categories of W-2 services are often delivered at locations outside of the Job Center System, including work experience (at work sites); occupational training (at training centers and educational institutions); substance abuse and mental health services (at provider sites).

Models of W-2 Service Delivery through the Job Center System:

- Model A. Full integration of W-2 services into the Job Center System and complete collocation of W-2 services and staff at a Job Center site.
- Model B. Full integration of W-2 services into the Job Center System and collocation of W-2 services and staff at a combination of the Job Center and Affiliated Service Sites. This model may apply when there are networks of affiliated sites, the need to maintain geographic coverage for a W-2 geographic area, or limited space at the Job Center site.
- Model C. Partial integration of W-2 services into the Job Center System and limited use of the Job Center and Affiliated Service Sites. An example of this model includes W-2 staff working out of Job Centers on a part-time basis while the primary site for the delivery of W-2 services and the location of W-2 staff is a site not designated as a Service Site in the local Job Center System.
- Model D. Limited integration of W-2 services into the Job Center System and infrequent use of the Job Center and Affiliated Service Sites. The primary connection between the W-2 service delivery site and the Job Center is an electronic link to promote staff communication and allow W-2 program participants to access the JobNet system from the W-2 service delivery site.
- Model E. Delivery of W-2 services at a non-Job Center System site. This model may apply to a W-2 geographic area that does not have a Job Center site. The W-2 agency may have an electronic link to a Job Center in another W-2 geographic area.